

# Bonduelle

Learn how the multi-site food processing manufacturer transformed contractor management and compliance across 10+ facilities

Bonduelle, a global food processing manufacturer that specializes in canned, fresh, frozen, and prepared foods, was facing major hurdles managing contractor compliance. Before implementing Sign In Solutions, they relied on paper documents and Excel spreadsheets to track contractor insurance papers, certifications, and safety checklists.



## Location

Villeneuve-d'Ascq, France



## Industry

Food & Beverage Manufacturing



## Size

12,100



## Challenges

- **Manual tracking of contractor compliance** through physical paper folders
- Excel spreadsheets that **weren't always up to date**
- Contractors with good reputations sometimes allowed in **without full documentation**
- Difficulty maintaining **consistent health and safety policy standards** across all locations



## Results

- **Automated compliance verification** at check-in, with non-compliant contractors denied entry at the sign-in kiosk
- **Standardized contractor management** process across 10+ Bonduelle facilities
- **Automatic renewal reminders** for safety and insurance documents every six months
- **Faster onboarding** for new contractors

"With our old solution, we were compliant, but it was just messy. We had physical paper folders collecting this information, and our Excel spreadsheet wasn't always up to date."

Owen

Human Resources Manager, Bonduelle

## Automating the contractor compliance process

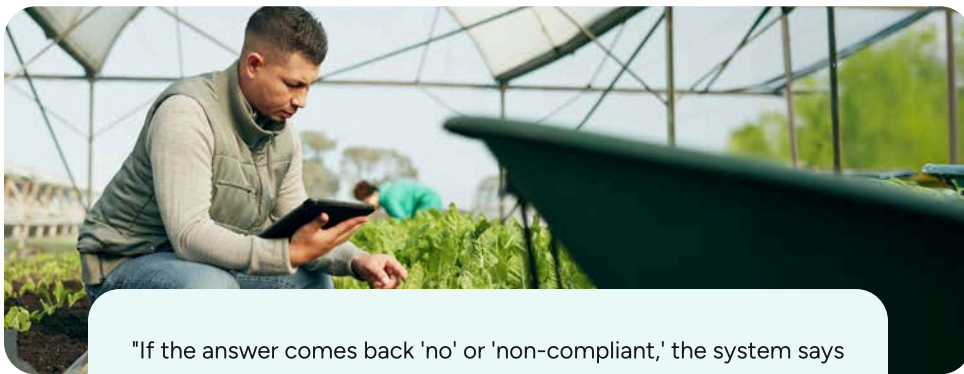
To simplify their contractor management, Bonduelle deployed Sign In Solutions for visitor management and contractor compliance. The system requires contractors to submit documentation before coming on site, including pre-site safety checklists, insurance forms, and GMP (Good Manufacturing Practices) agreements.

"We were compliant, but it was just messy," said Owen, Bonduelle's Human Resources Manager. "We had physical paper folders collecting this information, and our Excel spreadsheet wasn't always up to date."

Forklift drivers and equipment operators are required to submit specialized documents. At check-in, Sign In Solutions verifies compliance through a cross-referencing system before granting entry.

## Formalizing the contractor entry process

Implementing Sign In Solutions has enabled Bonduelle to establish a standardized compliance process that ensures every contractor meets both regulations and Bonduelle's internal requirements.



"If the answer comes back 'no' or 'non-compliant,' the system says 'sorry, you're not coming in today'" - **Owen** - Human Resources Manager, Bonduelle

This approach has helped Bonduelle enforce higher health and safety policy standards at all locations, creating a formalized and professional contractor entry process.

## Creating a professional check-in experience

The solution delivers a branded, customized experience that reflects Bonduelle's professional standards from the moment contractors arrive.

"It formalizes everything and gives the process a sense of importance," said Owen. "They know before their visit begins what the expectations are."

When contractors sign in on an iPad, they experience a fully branded, customized interface that conveys the company's professionalism from the start.

## End-to-end contractor management

Sign In Solutions has delivered comprehensive benefits to Bonduelle including pre-registration and identity verification, audit readiness and compliance monitoring, advanced automation and access control, and a professional, seamless check-in for employees, visitors, and contractors.

The system automatically sends renewal reminders for safety and insurance documents every six months, and contractors are denied entry if renewal documents are missing, ensuring ongoing compliance with Bonduelle's standards.

## Work smarter with Sign In Solutions



### Mitigate risk

Improve pre-registration processes, utilize internal and third-party watchlists, verify identities, and ensure audit readiness.



### Maximize efficiency

Meet complex operational requirements through advanced automation, customization, and access control integrations.



### Enhance experiences

Elevate every part of the process for employees, visitors, and contractors through seamless check in, white label branding, emergency preparedness, and robust meeting and appointment planning.

**Ready to upgrade your compliance experience?**

**Contact us**