

MicroHealth

Learn how MicroHealth transitioned from outgrown, DIY security systems to all-in-one compliance with Sign In Solutions

MicroHealth provides customers with the knowledge they need to make better decisions for their health and wellness, relying on the expertise of seasoned health professionals, researchers, informaticists, and technologists. The healthtech provider needed a solution to replace their outgrown, DIY compliance systems with a comprehensive platform for security workflows, processes, and protocols.



Location

Vienna, VA



Industry

IT Software & Services



Size

200+



Challenges

- Lacked a **simple way to complete** foreign travel reports, clearance verifications, and applications
- Needed to **interface with different internal groups** (employees, recruiters, and program managers) without giving everyone access to everything
- DIY data migration resulted in **corrupted backend data**
- Required a **more robust and reliable commercial solution** for data storage and management



Results

- **Centralized all records in one place** with a Google-like, searchable interface
- Limited **access to sensitive information** to specific groups or individuals
- Controlled access levels, determining **who can view versus edit** documents
- Fast and seamless **purchase and onboarding** process
- **Time-saving processes** across the organization

"Being able to do this with a few clicks really helps. It saves a lot of time on both my side and the employees' side. Sign In Solutions is becoming the foundation of how our employees interact."

Daniel

Facility Security Officer, MicroHealth

Compliance: Don't do it yourself

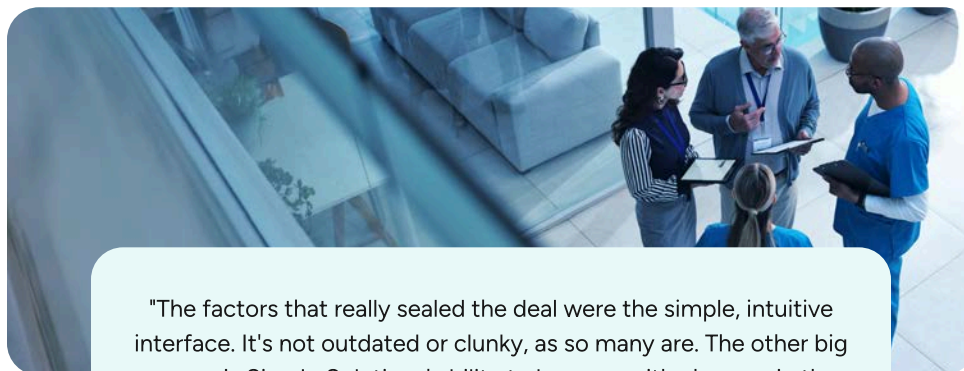
MicroHealth had outgrown their patchwork of DIY solutions and needed a more robust system after experiencing data issues during a migration.

"During a recent 'DIY' data migration, some of our backend data was corrupted. Though nothing was compromised, it did highlight the need for a robust, reliable commercial solution of some kind. The incident is what ultimately pushed us to find Sign In Solutions," explained Daniel, Facility Security Officer at MicroHealth.

MicroHealth needed a solution that would allow them to cut through the noise and provide their employees, contractors, and customers with the right information while maintaining the utmost security and compliance.

The foundation for employee interaction

Implementing Sign In Solutions provided MicroHealth with a reliable commercial solution for data storage and time-saving processes throughout the organization. The platform's intuitive interface was a key factor in their decision.



"The factors that really sealed the deal were the simple, intuitive interface. It's not outdated or clunky, as so many are. The other big reason is Sign In Solutions' ability to keep up with changes in the industry faster than any other comparable software provider."

- **Daniel** - Facility Security Officer, MicroHealth

The all-in-one customizable security interface ensured that only authorized personnel could access sensitive information, enhancing both security and compliance across the organization.

Enhancing workflow efficiency

Sign In Solutions has become central to MicroHealth's daily operations, providing significant efficiency improvements.

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The solution has helped MicroHealth save time and increase transparency for all stakeholders, both internal and external. The MicroHealth team "appreciated the accessibility of help and immediate feedback when it was needed. It's been a great experience, and we're happy with the product overall."

"Sign In Solutions is so comprehensive and intuitive, I know that if I was unexpectedly unable to fulfill my role, someone else could come in immediately and pick up the job."

Daniel

Facility Security Officer, MicroHealth

Work smarter with Sign In Solutions



Mitigate risk

Improve pre-registration processes, utilize internal and third-party watchlists, verify identities, and ensure audit readiness.



Maximize efficiency

Meet complex operational requirements through advanced automation, customization, and access control integrations.



Enhance experiences

Elevate every part of the process for employees, visitors, and contractors through seamless check in, white label branding, emergency preparedness, and robust meeting and appointment planning.

Ready to upgrade your compliance experience?

Contact us